

# Brendon Mancini

## Front End Developer

**Location** Longmont, CO  
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**Portfolio** [brendon-portfolio.netlify.app](http://brendon-portfolio.netlify.app)  
**Github** [github.com/bostwiek](https://github.com/bostwiek)

## Work Experience

### Technical Support Engineer, Dynamic Yield *Remote | Mar 2021 - Present*

- Troubleshoot technical issues with Dynamic Yield's web, API, and email marketing platforms
- Work with Product team to investigate and debug issues using internal and external tools
- Work closely with Account Managers to communicate sensitive issues to clients
- Update public documentation to reflect updates and discoveries
- Lead technical training sessions on complex portions of Dynamic Yield's product
- Demonstrate an outstanding track record for both customer satisfaction and resolution time

### Freelance Developer & Designer, Self-Employed *Denver, CO | Jun 2018 - Mar 2021*

- Developed custom applications using React and Node.js
- Worked with freelance and non-profit clients to:
  - Develop and design sites and screens using Wordpress and Shopify
  - Increase web traffic using SEO best practices
  - Create logos, illustrations, and branding guidelines

### Email Developer (Remote), Grubhub *Denver, CO | Aug 2017 - Jun 2018*

- Worked with various stakeholders in Grubhub to develop, update, and QA front end pages
- Maintained and updated automated messaging platforms using Sendgrid and Salesforce
- Setup and maintained email campaigns running on Grubhub's various platforms

### Front End Developer, Yelp Eat24 *San Francisco, CA | Feb 2015 - Aug 2017*

- Created and customized restaurant templates for restaurant partners of Yelp
- Built out self-servicing template creator that pulled restaurant data from Yelp Eat24's backend
- Configured DNS settings for customer domains, ran virus removals from our hosting, and updated and maintained externally hosted restaurant partner websites and CMS
- Collaborated with Yelp Eat24's marketing team to code, track, and QA email templates, as well as build and host landing pages related to new campaigns

### IT Support, Eat24 *San Bruno, CA | Dec 2014 - Feb 2015*

- Troubleshoot and fixed issues raised by Support, Sales, Management, and Account Manager teams as primary IT contact
- Ran formats, virus removals, and setup company computers and VOIP for new hires
- Built and setup stations for new hires and transfers

## Education:

### New England Institute of Technology, Warwick, RI

*Associates in Multimedia / Web Design*

## Technical Skills:

### Programming:

- JavaScript (ES6+)
- React
- Node.js
- PHP
- HTML5/CSS3
- SASS / SCSS
- SQL

### Workflow:

- Github
- JIRA
- Zendesk
- Salesforce
- Asana

### Software / Tools:

- VSCode
- Photoshop
- Illustrator
- InDesign
- After Effects
- Figma
- Litmus
- Postman
- Unity
- Chrome DevTools
- AWS / Athena
- Zoom / Teams

### Site Builders/Managers:

- Wordpress
- Shopify
- Squarespace
- phpMyAdmin